



QPR Flexi Ticket 2019/20: FAQs

What is the Flexi Ticket?

A Flexi Ticket enables supporters to make a bulk purchase of either three or five match tickets at a discounted, up-front price. Fans can then redeem the match tickets at their own convenience. Flexi Tickets can be used for any of QPR's remaining 20 home EFL Sky Bet Championship fixtures, including category A or B games, subject to availability.

This offer is open to all supporters and tickets can be redeemed in any area of Kiyan Prince Foundation Stadium, excluding platinum, at no extra price.

How much does it cost to purchase?

<i>Flexi Ticket Offer 5 games</i>	<i>Price</i>
<i>Adult</i>	£123.00
<i>Junior (U18)</i>	£60.00
<i>Young adult (U23)</i>	£80.00
<i>Senior (Over 60)</i>	£80.00
<i>*U8 accompanied</i>	FREE
<i>**Ambulant</i>	£80.00

<i>Flexi Ticket Offer 3 games</i>	<i>Price</i>
<i>Adult</i>	£77.00
<i>Junior (U18)</i>	£38.00
<i>Young adult (U23)</i>	£51.00
<i>Senior (Over 60)</i>	£51.00
<i>*U8 accompanied</i>	FREE
<i>**Ambulant</i>	£51.00

Please note that all fixtures & times are subject to change. Tickets are subject to availability and the club reserves the right to impose matchday promotions.

*Only available in the silver and bronze areas of the ground and must be accompanied by a full-paying adult.

**Supporters must provide proof of middle or higher rate of the Disability Living Allowance.

How can I purchase a Flexi Ticket?

Flexi Tickets are available to purchase [online](#), by calling the QPR Box Office during normal opening hours on 08444 777 007 and selecting option 5 or at the QPR Box Office at Kiyan Prince Foundation Stadium in person, also during normal office opening hours.



How can I pay for a Flexi Ticket?

To pay by card, Flexi Tickets can be purchased by [clicking here](#) or by calling the QPR Box Office on 08444 777 007 and selecting option 5 during normal office opening hours (Amex and Diners not accepted). Cash payments are only accepted in person.

Alternatively, the Flexi Ticket 5-game option can be paid for by using our three-month Direct Debit plan.

Supporters must purchase this offer before 5pm on Monday 16th September and will have their first payment taken on Tuesday 1st October, their second payment on Friday 1st November and their third payment on Monday 2nd December. Please note, supporters who take advantage of the direct debit plan will only be able to redeem their Flexi Tickets once their first direct debit payment has been processed.

Who can purchase a Flexi Ticket?

The Flexi Ticket offer is open to all supporters.

How many Flexi Tickets can I purchase?

All supporters are limited to purchasing one Flexi Ticket per client reference number.

How can I redeem my Flexi Ticket allocation?

Supporters are advised that these tickets can only be redeemed by contacting the QPR Customer Services Line on 0208 740 2613 during normal opening hours. **Please note this offer excludes all home cup ties.**

Will I receive a QPR Membership Card if I purchase a Flexi Ticket?

Please note, you will **NOT** receive a QPR Pay Membership Card.

Membership Card information

Supporters with a valid 2019/20 QPR Pay Membership Card will have their redeemed Flexi Tickets loaded on to their membership card or alternatively you can download the QPR App where tickets will automatically be uploaded.

Any supporters who do not hold a 2019/20 Membership are advised to download the QPR App where tickets will automatically be uploaded.

Does purchasing a Flexi Ticket guarantee me a ticket to home matches?

Flexi Ticket holders can secure their seat for 3 or 5 of the remaining 20 home league fixtures, prior to tickets going on sale to Members and the general public. All tickets are subject to availability and not guaranteed.

Can I purchase a Member's discount ticket during the Member's pre-sale?

If a Member has purchased a Flexi Ticket, they do not receive their Members' discount on an additional ticket to any fixture they have redeemed against.

Which part of the stadium are Flexi Ticket seats allocated to?



Supporters with the Flexi Ticket are able to purchase their tickets in any area of the stadium, excluding platinum, at no extra price. Please note U8s are only available in the silver and bronze areas of the ground and must be accompanied by a full-paying adult.

How many tickets per game can I redeem with my Flexi Ticket?

Your Flexi ticket is yours to use as you wish. However, you cannot redeem more than one ticket for one individual fixture.

When do I have to redeem my tickets by?

All games will have to be booked prior to the Millwall match on the 25th April 2020 (dates and kick-off times are subject to change). Please note, the earlier you book your seat the more chance you have of reserving a specific seat. There is no guarantee you will receive the same seat. No refunds for unredeemed tickets will be permitted under any circumstances.

When does my Flexi Ticket become active?

Flexi Tickets become active 24hours after purchase. However, tickets can be purchased straight away by calling the Box Office on 08444 777 007 during normal office hours (Monday – Friday 10am-5pm).